

Oxford University Press Accessibility Conformance Report

(Based on VPAT® Version 2.4)

Name of Product/Version: *Oxford Music Online* (hereafter known as the Grove Music Online)

Report Date: 27th May 2021

Product Description: *Grove Music Online* is the world's premier online music encyclopedia, offering comprehensive coverage of music, musicians, music-making, and music scholarship. Updated frequently, *Grove Music Online* is an essential tool for anyone interested in researching, teaching, or just learning more about music. Written and edited by nearly 9,000 subject experts, *Grove's* 51,000 articles offer clear overviews of topics from a scholarly perspective and include extensive bibliographies, which are curated to guide users through existing scholarship. *Grove's* 33,000 biographical articles provide life information and detailed works lists for composers, performers, and other important musical figures. *Grove Music Online* also features more than 5,000 images.

Contact Information:

Notes:

Evaluation Methods Used:

The Oxford Music Online has been evaluated for the Academic division of Oxford University Press for accessibility of its text and features. The evaluation was conducted in accordance with WCAG 2.1 Success Criteria for Level AA conformance and the accessibility standards established in Section 508 of the United States Rehabilitation Act.

A team of experienced accessibility checkers has assessed the application and its related material according to following steps:

- Overall technical analysis of the application against the Success Criteria for users with visual impairments, hearing impairments, and motor disabilities.
- Manual evaluation of the Oxford Music Online pages of the application using assistive software (NVDA), and assessment tools (Axe, CCA), and keyboard-only approaches in order to identify issues that would affect deaf and hearing-impaired users, blind and visually impaired users, and users with mobility impairments.
 - For assistive software assessment, actions are performed using a screen reader, keeping the application as an active page and navigating using the keyboard.
 - For keyboard-only assessment, actions are performed by keyboard keystrokes without the use of a mouse.
- Analysis of color contrast between text and the background color.
- Evaluation of text content scaling, in which a screen magnifier and browser plugins are used to assess the legibility of content when the text is enlarged/zoomed while using browser and application features.

Assessment has been conducted on the following platforms for desktop

Device	OS Version	Browser	Tools	Comments
Desktop	Windows 10	Chrome	1. NVDA	1.Screen Reader for Desktop Browser
			2.CCA	2.Tool Validates Color contrast ratio

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A Level AA
Web Content Accessibility Guidelines 2.1	Level A Level AA
Section 508 as published in 2017, at https://www.section508.gov	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe , - V3.1.1 (2019-11)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 – Web, Chapter 10 – Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 – Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1 (Web) • 10.2.1 (non-web document) • 11.2.1.1 (Software) • 11.2.2.1 (Closed Functionality Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports with Exceptions</p>	<p>Web:</p> <ul style="list-style-type: none"> • The Oxford Music Online application is compatible with screen readers. It uses alternative text (alt-text) for non-text items. I-frames and form fields are labeled for accessibility. • Exceptions: The ‘alt’ attribute is provided for informative images, but the provided ‘Alt’ attribute is not proper for the informative images for the page with Image tab. • The “Alt” attribute is provided for the Graphic/Decorative Images.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2 (Web) • 10.2.2 (non-web document) • 11.2.1.2 (Software) • 11.2.2.2.1 and 11.2.2.2.2 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • The Oxford Music Online Application does not have any pre-recorded ‘audio only’ or pre-recorded ‘video only’ media. Time based media are not a part of the application.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.3 (Web) • 10.2.3 (non-web document) • 11.2.1.3 (Software) • 11.2.2.3 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • Time based media are not a part of the application. • No Known Defects.

Criteria	Conformance Level	Remarks and Explanations
<p data-bbox="96 144 716 178"><u>1.2.3 Audio Description or Media Alternative</u></p> <p data-bbox="96 181 413 215"><u>(Prerecorded)</u> (Level A)</p> <p data-bbox="96 253 283 287">Also applies to:</p> <p data-bbox="96 324 338 358">EN 301 549 Criteria</p> <ul data-bbox="142 396 520 630" style="list-style-type: none"> • 9.2.4 (Web) • 10.2.4 (non-web document) • 11.2.1.4 (Software) • 11.2.2.4 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p data-bbox="96 667 304 701">2017 Section 508</p> <ul data-bbox="142 738 470 837" style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p data-bbox="1052 477 1241 544">Web: Not Applicable</p>	<p data-bbox="1329 444 1398 479">Web:</p> <ul data-bbox="1377 482 1959 581" style="list-style-type: none"> • Time based media are not a part of the application. As such, no audio or video media are available for test.

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.7 (Web) • 10.2.7 (non-web document) • 11.2.1.7 (Software) • 11.2.2.7 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web:</p> <p>Supports with Exceptions</p>	<p>Web:</p> <ul style="list-style-type: none"> • The Oxford Music Online Application uses semantically correct markup so that information, structure, and relationships can be understood independently of presentation. • Links and images are unique and contextual, making it easy for users to navigate options. • Headings and landmarks are used to help convey relationships between content. • Exceptions: Proper Heading sequence is not observed for all the Pages and the My Profile page and Edit Profile Page does not have the Heading level 1 . • All the Pages are devoid of Main Landmarks, the presence of which allows each site to support the same standard and allows assistive technology to provide a consistent navigation experience. • In All the pages, the Search button is being read twice. • In the My Profile Page it contains the tables but the Name of the table is not provided, the table headers are not read properly, and also for the table cells the row numbers and column numbers are not read properly. • In the Home Page graphic links were present, the links are read by the screen reader but focus is not visible in the UI. Also the functionality of these links are not provided properly. • The content pages contain the save popup/dialog and email popup/dialog. Inside these popups/dialogs the buttons are read twice by the screen reader. • The Advanced search page have the save search popup/dialog, inside the save search popup/dialog the buttons are read twice by screen reader. • In the Advanced search page, the screen reader is reading advanced search toggle button but in the UI the buttons are not visible.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.8 (Web) • 10.2.8 (non-web document) • 11.2.1.8 (Software) • 11.2.2.8 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports with Exceptions</p>	<p>Web:</p> <ul style="list-style-type: none"> • The Oxford Music Online Application generates semantically correct markup to allow assistive technologies to interpret the meaning of content and controls. • Pages are linear and read clearly without style sheets. • Exceptions: However, the Header sequence is not proper across the pages. Screen reader is not reading the Header elements in a sequential order

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.9 (Web) • 10.2.9 (non-web document) • 11.2.1.9 (Software) • 11.2.2.9 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The Oxford Music Online Application does not rely on sensory characteristics such as shape, size, visual location, orientation, or sound for instructions. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.10 (Web) • 10.2.10 (non-web document) • 11.2.1.10 (Software) • 11.2.2.10 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • Color is used only as a decorative or supplemental attribute of user interface elements. A textual representation is always used as the primary mechanism for conveying information.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.11 (Web) • 10.2.11 (non-web document) • 11.2.1.11 (Software) • 11.2.2.11 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • Time based media are not a part of the application. As such, no audio or video media are available for test.

Criteria	Conformance Level	Remarks and Explanations
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.15 (Web) • 10.2.15 (non-web document) • 11.2.1.15 (Software) • 11.2.2.15 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The Oxford Music Online Application supports standard keyboard navigation and input functions (such as pressing [Tab] to move between input fields, pressing the arrow keys to move between list items, and pressing [Space] or [Enter] to make selections). • All functionalities are designed to operate using the keyboard alone.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.1.2 No Keyboard Trap</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.16 (Web) • 10.2.16 (non-web document) • 11.2.1.16 (Software) • 11.2.2.16 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • Oxford Online Music Application supports standard keyboard navigation and ensures that keyboard users cannot be trapped in a subset of content.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.1.4 Character Key Shortcuts</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.16 (Web) • 10.2.16 (non-web document) • 11.2.1.16 (Software) • 11.2.2.16 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • No custom keyboard shortcuts are used.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.17 (Web) • 10.2.17 (non-web document) • 11.2.1.17 (Software) • 11.2.2.17 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • Session timeout functionality is not applicable

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.18 (Web) • 10.2.18 (non-web document) • 11.2.1.18 (Software) • 11.2.2.18 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • There are no moving or blinking elements, and not contents that auto-update with scrolling.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.19 (Web) • 10.2.19 (non-web document) • 11.2.1.19 (Software) • 11.2.2.19 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • There are no flashing, sliding or blinking elements in the Oxford Music Online Application.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.20 (Web) • 10.2.20 (non-web document) – Does not apply • 11.2.1.20 (Software) – Does not apply • 11.2.2.20 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p style="text-align: center;">Web: Does Not Support</p>	<p>Web:</p> <ul style="list-style-type: none"> • ‘Skip to Main Content’ links, headings, and landmarks help users avoid repetitive and non-essential content. • Pages have the Jump to Content link but this link is not visible in the UI.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.21 (Web) • 10.2.21 (non-web document) • 11.2.1.21 (Software) – Does not apply • 11.2.2.21 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • Web pages within the Oxford Music Online Application have descriptive titles that indicate the topic or purpose of each page. • For the edit profile page the page title was not conclusive .

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.3 Focus Order</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.22 (Web) • 10.2.22 (non-web document) • 11.2.1.22 (Software) • 11.2.2.22 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports with Exceptions</p>	<p>Web:</p> <ul style="list-style-type: none"> • The Oxford Online Music Application uses a logical tab order through interactive elements such as links and form controls. It also provides visible tab stops. • The Oxford Online Music Application uses semantically correct markup that matches the visual presentation of content on the page. • In the Advanced search pages, the focus is not moving in sequence in the Term toggle button. • In the Advanced search page, the Life event toggle button, some of the icons like “?” are not receiving the focus . • In the Advanced search page, the focus is not moving sequence when the New add term was added.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.23 (Web) • 10.2.23 (non-web document) • 11.2.1.23 (Software) • 11.2.2.23 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports with Exceptions</p>	<p>Web:</p> <ul style="list-style-type: none"> • The Oxford Music Online Application features descriptive labels for hyperlinks. • Links are unique and contextual. • Exceptions: In the Create profile page the links are announced as headings which might confuse the user. • In the content pages, inside the cite popup/dialog box the screen reader is reading same name for all the three links this might confuse the user. • In the Advanced search page, the screen reader does not read the article link names properly.
<p><u>2.5.1 Pointer Gestures</u> (Level A)</p>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • No multipoint or path-based gestures are used.
<p><u>2.5.2 Pointer Cancellation</u> (Level A)</p>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • Completion of the function is on the up-event, and a mechanism is available to abort the function before completion or to undo the function after completion.
<p><u>2.5.3 Label in Name</u> (Level A)</p>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • For user interface components with labels that include text or images of text, the name contains the text that is presented visually.
<p><u>2.5.4 Motion Actuation</u> (Level A)</p>	<p>Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • Motion Actuation functionality is not applicable

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.1.1 Language of Page</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.27 (Web) • 10.2.27 (non-web document) • 11.2.1.27 (Software) • 11.2.2.27 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The Oxford Online Music Application uses the language attribute on the HTML element to specify the default language of each page. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.1 On Focus</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.29 (Web) • 10.2.29 (non-web document) • 11.2.1.29 (Software) • 11.2.2.29 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • It has visible on-focus states that use a combination color and border effect to highlight the focused element. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.2 On Input</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.30 (Web) • 10.2.30 (non-web document) • 11.2.1.30 (Software) • 11.2.2.30 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web:</p> <p>Supports with Exceptions</p>	<p>Web:</p> <ul style="list-style-type: none"> • Changing the setting of a component does not initiate a change of context. The product does not have event handlers, which trigger context change or form submissions without warning. • Exceptions: In All the pages in the footer the link “Site access provided by: oxford university press link “opens in a new tab but screen reader does not announce that a new tab is being opened. • In the sign up page, the privacy page links opens in a new tab but screen reader does not announce the same. • In some pages the icons like email, opens in a popup but screen reader does not announce it . • The My profile page contains a table which contains some links like ‘cite and edit links’ that opens in a popup but screen reader does not announce they are opening in popup.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.1 Error Identification</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.33 (Web) • 10.2.33 (non-web document) • 11.2.1.33 (Software) • 11.2.2.33 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports with Exceptions</p>	<p>Web:</p> <ul style="list-style-type: none"> • Form fields like login, search, create options validate the inputs provided by the user. • In the Sign In or Sign Up or home page, when a user leaves any of the mandatory fields (email ID or Password or First name) blank and clicks on login or create , the screen shows error messages. However, this error message is not being read by screen reader.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.2 Labels or Instructions</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.34 (Web) • 10.2.34 (non-web document) • 11.2.1.34 (Software) • 11.2.2.34 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports with Exceptions</p>	<p>Web:</p> <ul style="list-style-type: none"> • Labels are provided for elements requiring user input. The Oxford Online Music Application uses standard HTML to connect labels and instructions to user interface elements. • Exceptions: In the Sign in Page, placeholder text for email address edit field is provided incorrectly. • In the edit profile, page the required edit fields labels are not read properly by the screen reader. • In the Home Page for edit fields the labels are not provided .

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.37 (Web) • 10.2.37 (non-web document) • 11.2.1.37 (Software) • 11.2.2.37 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • HTML elements have complete start and end tags, are nested according to their specifications, do not contain duplicate attributes, and feature unique IDs. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>4.1.2 Name, Role, Value</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.38 (Web) • 10.2.38 (non-web document) • 11.2.1.38 (Software) • 11.2.2.38 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports with Exceptions</p>	<p>Web:</p> <ul style="list-style-type: none"> • The application provides the proper name, role, value and current state. • Exceptions: In some of the pages like about, recently published, the screen reader not announcing proper name role value for the drop-down buttons. • In the Home Page for the sign out button, the role was not mentioned properly. • In the home page for the Sign In into an additional subscriber account the screen reader not announcing the proper name role value . • In the Advanced search page drop down buttons are present left side of the page. For those buttons the screen reader is not announcing proper name role value.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5 (Web) • 10.2.5 (non-web document) • 11.2.1.5 (Software) • 11.2.2.5 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • The Oxford Music Online Application does not contain any live video contents.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.6 (Web) • 10.2.6 (non-web document) • 11.2.1.6 (Software) • 11.2.2.6 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • Time based media are not a part of the application. As such, no audio or video media are available for test.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.4 Orientation</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.9 (Web) • 10.2.9 (non-web document) • 11.2.1.9 (Software) • 11.2.2.9 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.5 Identify Input Purpose</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.9 (Web) • 10.2.9 (non-web document) • 11.2.1.9 (Software) • 11.2.2.9 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The purpose of each input field collecting information about the user can be programmatically determined. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.12 (Web) • 10.2.12 (non-web document) • 11.2.1.12 (Software) • 11.2.2.12 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The foreground-to-background contrast and visual presentation of text are essential for users with difficulty in vision.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.13 (Web) • 10.2.13 (non-web document) • 11.2.1.13 (Software) • 11.2.2.13 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The Oxford Online Music Application supports standard zoom capabilities built into modern web browsers and operating systems. • The font sizes are relative, and text can be resized without loss of functionality. • Resizing occurs when the user changes font size in Google Chrome and then clicks refresh. Resizing does not occur if the page is not refreshed. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.5 Images of Text</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.14 (Web) • 10.2.14 (non-web document) • 11.2.1.14 (Software) • 11.2.2.14 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The Oxford Music Online Application does not use images of text other than logotypes.
<p><u>1.4.10 Reflow</u> (Level AA)</p>	<p>Web: Supports with Exceptions</p>	<p>Web:</p> <ul style="list-style-type: none"> • Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions for: • Horizontal scrolling content at a height equivalent to 256 CSS pixels. • Popups Close buttons are not seen properly when the page is zoomed to 400 percentage .
<p><u>1.4.11 Non-text Contrast</u> (Level AA)</p>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The visual presentation of most of the interface components have a contrast ratio of at least 3:1 against adjacent colors, provided the administrator has configured “High contrast” settings.
<p><u>1.4.12 Text Spacing</u> (Level AA)</p>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • No loss of content or functionality occurs by changing line height, line spacing. •

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.13 Content on Hover or Focus (Level AA)</p>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • Hover does not trigger additional content to become available. • No known defects.
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.24 (Web) • 10.2.24 (non-web document) – Does not apply • 11.2.1.24 (Software) – Does not apply • 11.2.2.24 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The Oxford Online Music Application provides capabilities for incorporating navigation links and search functions in user interfaces. • Headings, landmarks and unique link and button names help users navigate pages quickly. • Pages have consistent navigation areas. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.6 Headings and Labels</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.25 (Web) • 10.2.25 (non-web document) • 11.2.1.25 (Software) • 11.2.2.25 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports with Exceptions</p>	<p>Web:</p> <ul style="list-style-type: none"> • Pages have descriptive headings and labels. • Labels are unique and contextual clearly describing topic and purpose. • Exceptions: In the Sign up Page the screen reader is reading not reading the heading names.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.7 Focus Visible</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.26 (Web) • 10.2.26 (non-web document) • 11.2.1.26 (Software) • 11.2.2.26 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports with Exceptions</p>	<p>Web:</p> <ul style="list-style-type: none"> • The Oxford Music Online Application uses visual changes to elements to indicate the current position of focus. • Each page has a logical tab order and visible tab focus. • In the Home Page for few elements, the point of focus is not visible.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.1.2 Language of Parts</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.28 (Web) • 10.2.28 (non-web document) • 11.2.1.28 (Software) – Does not apply • 11.2.2.28 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The human language of each passage or phrase in the content can be programmatically determined, as there are changes in the language of the product. •

Criteria	Conformance Level	Remarks and Explanations
<p data-bbox="96 144 613 175"><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p data-bbox="96 217 281 248">Also applies to:</p> <p data-bbox="96 289 338 319">EN 301 549 Criteria</p> <ul data-bbox="142 362 739 591" style="list-style-type: none"> • 9.2.31 (Web) • 10.2.31 (non-web document) – Does not apply • 11.2.1.31 (Software) – Does not apply • 11.2.2.31 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p data-bbox="96 631 302 662">2017 Section 508</p> <ul data-bbox="142 704 898 800" style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p data-bbox="1094 459 1203 522">Web: Supports</p>	<p data-bbox="1329 375 1398 406">Web:</p> <ul data-bbox="1377 410 1976 607" style="list-style-type: none"> • Navigational mechanisms that are repeated on multiple web pages within a set of web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.32 (Web) • 10.2.32 (non-web document) – Does not apply • 11.2.1.32 (Software) – Does not apply • 11.2.2.32 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p style="text-align: center;">Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • Components that have the same functionality within the product are identified consistently. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.35 (Web) • 10.2.35 (non-web document) • 11.2.1.35 (Software) • 11.2.2.35 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports with Exceptions</p>	<p>Exceptions:</p> <ul style="list-style-type: none"> • In the sign in page, sign up page and home page when incorrect data is entered in Edit Profile fields or fields are left blank, some error suggestions are generated that are not read by the screen reader.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.36 (Web) • 10.2.36 (non-web document) • 11.2.1.36 (Software) • 11.2.2.36 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • There are no form submissions that deal with sensitive information.

Criteria	Conformance Level	Remarks and Explanations
<p><u>4.1.3 Status Messages</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.38 (Web) • 10.2.38 (non-web document) • 11.2.1.38 (Software) • 11.2.2.38 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports with Exceptions</p>	<p>Web:</p> <ul style="list-style-type: none"> • Status messages have an appropriate ARIA role. • Exceptions: If a user tries to search an item using a keyword, user has to input keyword in the search field and click the search icon. However once system completes searching for the item and search results are displayed, screen reader is not conveying the number of search results with that keyword.

Table 3: Success Criteria, Level AAA

Note: The product has not been evaluated for WCAG 2.1 Level AAA conformance.

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Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports with Exceptions	Components are accessible to those without vision who use assistive technology such as screen readers. However point of focus are not visible in some cases, screen readers are not reading out error messages.
302.2 With Limited Vision	Supports with Exceptions	All components are accessible to those with low vision who use assistive technology such as screen readers, who can zoom the page screen to 200% and can use magnification tools such as zoom text. However point of focus are not visible in some cases, screen readers are not reading out error messages, not stating the state of dialog boxes, loss of content appearing, link names are not being read properly.
302.3 Without Perception of Color	Supports with Exceptions	Color is used only as a decorative or supplemental attribute of user interface elements. A textual representation is always used as the primary mechanism for conveying information. Testing identified one or more components where color alone conveys information (links in pages are colored only, not underlined), making it difficult for users with some visual impairments to interpret the information.

Criteria	Conformance Level	Remarks and Explanations
302.4 Without Hearing	Not Applicable	The Oxford Music Online Application does not have any pre-recorded 'audio only' or pre-recorded 'video only' media. Time based media are not a part of the application.
302.5 With Limited Hearing	Not Applicable	The Oxford Music Online Application does not have any pre-recorded 'audio only' or pre-recorded 'video only' media. Time based media are not a part of the application
302.6 Without Speech	Not Applicable	The product does not require speech input.
302.7 With Limited Manipulation	Supports	All components are keyboard-accessible.
302.8 With Limited Reach and Strength	Supports	All the components of the applications are designed in such a way that related buttons are placed near each other to minimize mouse movements.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports with Exceptions	Semantically correct markup is used so that information, structure, and relationships can be understood independently of presentation. The improper heading sequence and unavailability of landmarks make it difficult for users with cognitive limitations to understand the content.

Chapter 4: [Hardware](#)

Notes: The product is a web software application and is not subject to the requirements of this section.

Chapter 5: [Software](#)

Notes: This is Not Applicable; the product is web application and is not subject to the requirements of this section.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.1 AA	Not Applicable	
502 Interoperability with Assistive Technology	Not Applicable	
502.2.1 User Control of Accessibility Features	Not Applicable	
502.2.2 No Disruption of Accessibility Features	Not Applicable	
502.3 Accessibility Services		
502.3.1 Object Information	Not Applicable	
502.3.2 Modification of Object Information	Not Applicable	
502.3.3 Row, Column, and Headers	Not Applicable	
502.3.4 Values	Not Applicable	
502.3.5 Modification of Values	Not Applicable	
502.3.6 Label Relationship	Not Applicable	
502.3.7 Hierarchical Relationships	Not Applicable	
502.3.8 Text	Not Applicable	
502.3.9 Modification of Text	Not Applicable	
502.3.10 List of Actions	Not Applicable	
502.3.11 Actions on Objects	Not Applicable	
502.3.12 Focus Cursor	Not Applicable	
502.3.13 Modification of Focus Cursor	Not Applicable	
502.3.14 Event Notification	Not Applicable	
502.4 Platform Accessibility Features	Not Applicable	
503 Applications	Not Applicable	
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	
503.4 User Controls for Captions and Audio Description	Not Applicable	
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
504 Authoring Tools	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Not Applicable	
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: [Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope		Heading cell – no response required
602 Support Documentation		Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	All documentation uses semantic HTML markup and is programmatically scanned for accessibility issues
602.3 Electronic Support Documentation	See WCAG 2.1 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	All pages contain a “print to PDF” button.
603 Support Service		Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	
603.3 Accommodation of Communication Needs	Does Not Support	

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Notes:

Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
7.2.1 Usage without vision	Supports with Exceptions	Components are accessible to those without vision who use assistive technology such as screen readers. However, point of focus are not visible in some cases, screen readers are not reading out error messages.
7.2.2 Usage with limited vision	Supports with Exceptions	All components are accessible to those with low vision who use assistive technology such as screen readers, who can zoom the page screen to 200% and can use magnification tools such as zoom text. However, point of focus are not visible in some cases, screen readers are not reading out error messages, not stating the state of dialog boxes, link names are not being read properly.
7.2.3 Usage without perception of color	Supports with Exceptions	Color is used only as a decorative or supplemental attribute of user interface elements. A textual representation is always used as the primary mechanism for conveying information. Testing identified one or more components where color alone conveys information (links in pages are colored only, not underlined), making it difficult for users with some visual impairments to interpret the information.
7.2.4 Usage without hearing	Not Applicable	The Oxford Online Music Application does not have any pre-recorded 'audio only' or pre-recorded 'video only' media. Time based media are not a part of the application.

Criteria	Conformance Level	Remarks and Explanations
7.2.5 Usage with limited hearing	Not Applicable	The Oxford Music Online Application does not have any pre-recorded ‘audio only’ or pre-recorded ‘video only’ media. Time based media are not a part of the application.
7.2.6 Usage with no or limited vocal capability	Not Applicable	The product does not require speech input.
7.2.7 Usage with limited manipulation or strength	Supports	All components are keyboard-accessible.
7.2.8 Usage with limited reach	Supports	Most of the components of the applications are designed in such a way that related buttons are placed near each other to minimize mouse movements.
7.2.9 Minimize photosensitive seizure triggers	Supports	The product does not include visual features with flashing that could trigger seizures.
7.2.10 Usage with limited cognition, language or learning	Supports with Exceptions	Semantically correct markup is used so that information, structure, and relationships can be understood independently of presentation. The improper heading sequence and unavailability of landmarks make it difficult for users with cognitive limitations to understand the content.
7.2.11 Privacy	Supports	The product does not impede usage of standard privacy controls alongside assistive technologies. For example, users can connect a headset for private listening to screen reader announcements.

Chapter 5: [Generic Requirements](#)

Notes: The product supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter.

Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes: The product does not offer two-way voice communication and is therefore not subject to the requirements of this section.

Chapter 7: [ICT with Video Capabilities](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
6.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
6.1.1 Captioning playback	Not Applicable	
6.1.2 Captioning synchronization	Not Applicable	
6.1.3 Preservation of captioning	Not Applicable	
6.1.4 Captions characteristics	Not Applicable	
6.1.5 Spoken subtitles	Not Applicable	
6.2.1 Audio description playback	Not Applicable	
6.2.2 Audio description synchronization	Not Applicable	
6.2.3 Preservation of audio description	Not Applicable	
6.3 User controls for captions and audio description	Not Applicable	

Chapter 8: [Hardware](#)

Notes: The product is a web software application and is not subject to the requirements of this section.

Chapter 9: [Web](#) (see [WCAG 2.1 section](#))

Notes:

Chapter 10: [Non-web Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.1 section	See information in WCAG 2.x section
10.5 Caption positioning		
10.6 Audio description timing		

Chapter 11: [Software](#)

Notes: This is Not Applicable; the product is web application and is not subject to the requirements of this section.

Criteria	Conformance Level	Remarks and Explanations
11.2.1 Software success criteria (excluding closed functionality)	Not Applicable	
11.2.2 Software success criteria (closed functionality)	Not Applicable	
11.3 Interoperability with assistive technology	Not Applicable	
11.3.1 Closed functionality (informative)	Not Applicable	
11.3.2 Accessibility services	Not Applicable	
11.3.2.1 Platform accessibility service support for software that provides a user interface	Not Applicable	
11.3.2.2 Platform accessibility service support for assistive technologies	Not Applicable	
11.5.2.3 Use of accessibility services	Not Applicable	
11.3.2.4 Assistive technology	Not Applicable	
11.3.2.5 Object information	Not Applicable	
11.3.2.6 Row, column, and headers	Not Applicable	
11.3.2.7 Values	Not Applicable	
11.3.2.8 Label relationships	Not Applicable	
11.3.2.9 Parent-child relationships	Not Applicable	
11.3.2.10 Text	Not Applicable	
11.3.2.11 List of available actions	Not Applicable	
11.3.2.12 Execution of available actions	Not Applicable	
11.3.2.13 Tracking of focus and selection attributes	Not Applicable	
11.3.2.14 Modification of focus and selection attributes	Not Applicable	
11.3.2.15 Change notification	Not Applicable	
11.3.2.16 Modifications of states and properties	Not Applicable	
11.3.2.17 Modifications of values and text	Not Applicable	
11.4 Documented accessibility usage	Not Applicable	
11.4.1 User control of accessibility features	Not Applicable	
11.4.2 No disruption of accessibility features	Not Applicable	
11.5 User preferences	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
<i>11.6 Authoring tools</i>	Not Applicable	
<i>11.6.1 Content technology</i>	Not Applicable	
11.6.2 Accessible content creation	Not Applicable	
11.6.3 Preservation of accessibility information in transformations	Not Applicable	
11.6.4 Repair assistance	Not Applicable	
11.6.5 Templates	Not Applicable	

Chapter [12: Documentation and Support Services](#)

Notes: The product does not offer support services and is therefore not subject to the requirements of this section.

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: The product does not offer relay or emergency service access and is therefore not subject to the requirements of this section.

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